:ligibility Benefit Data

:t Modified on 07/20/2026 1:24 pm EDT

ligibility Data contains response details that integrate with your existing eligibility data reports. Because ayers provide information in varying formats and the range of benefit details is extensive, this data can be ustomized (via a custom report) to meet your specific needs. All of the fields within this category orrespond directly to fields that can be found in the Eligibility Response screen.

⚠ Please see the steps below to add Eligibility Benefit Data to your existing Eligibility Requests report.

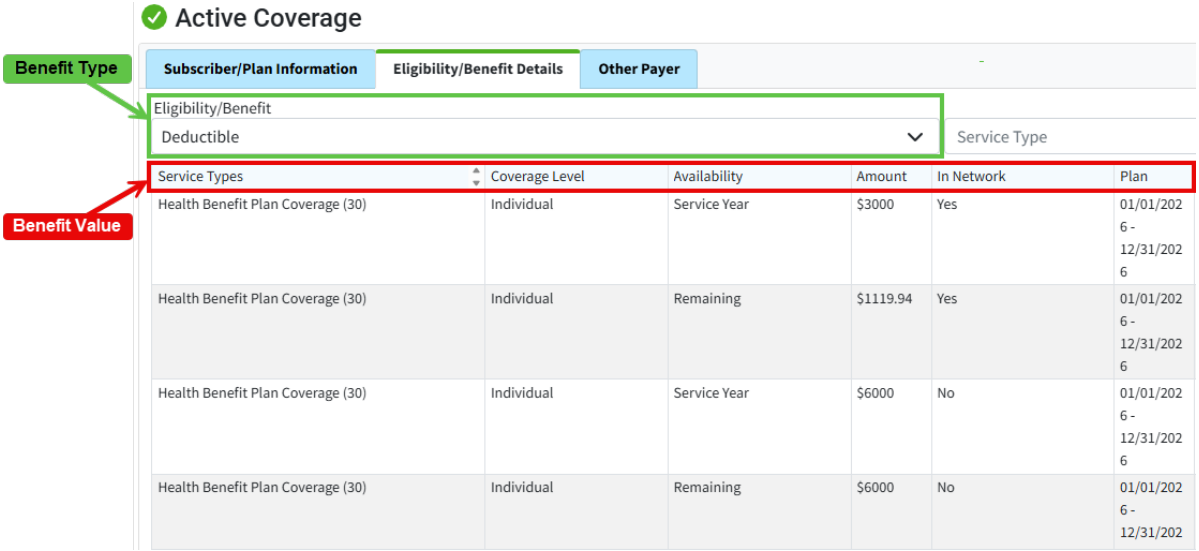
lame	Description
3enefit Type	Displays benefit category (e.g., copay, deductible, ou of-pocket max), covering roughly 35 standard benefi types returned by payers.
3enefit Value	Allows you to drill into a specific service type within that benefit (e.g., *Health Benefit Plan Coverage*), with roughly 150 possible values to choose from. You must select your benefit value from the list when adding as a column or filter.
3enefit Index	Displays the benefit index for premiums and out-of-pocket medical costs.
'ransaction ID	The unique identifier for the eligibility transaction.

You can build a custom Eligibility Report using the Eligibility Requests Report as a template.

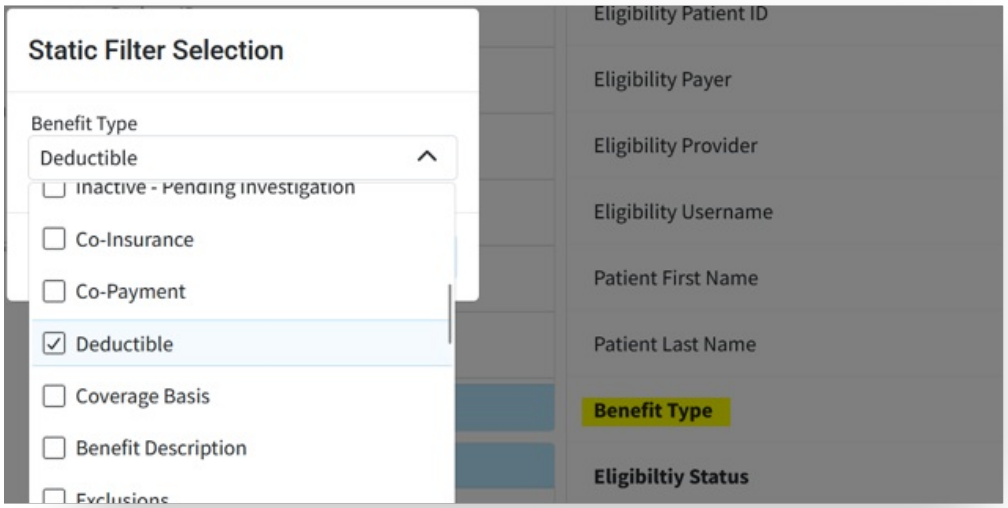
low to Build a custom Eligibility Report with Eligibility Benefit Data

ollow these steps to build a custom report that meets your specific needs:

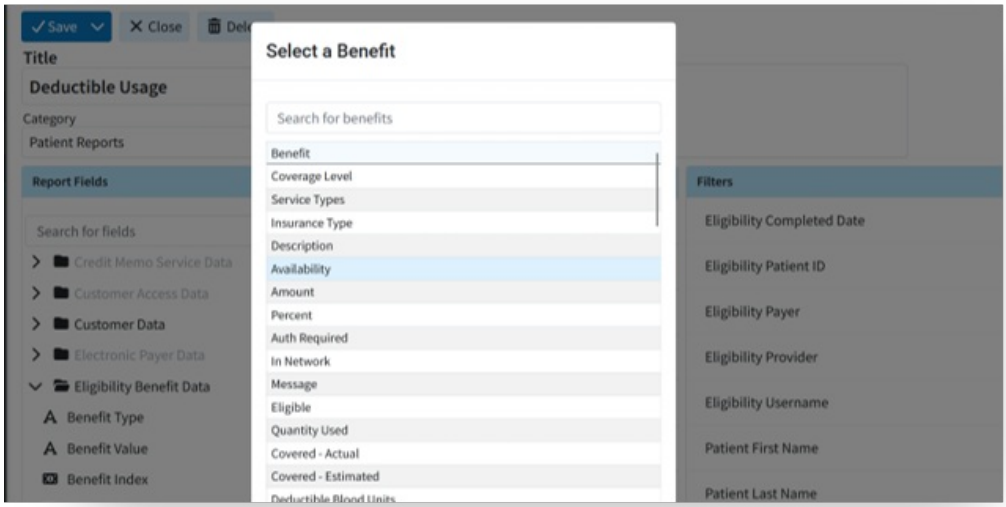
1. Open up an eligibility result and select the***Eligibility/Benefit Details*** tab.
2. Find out where the info is in the Eligibility Report.



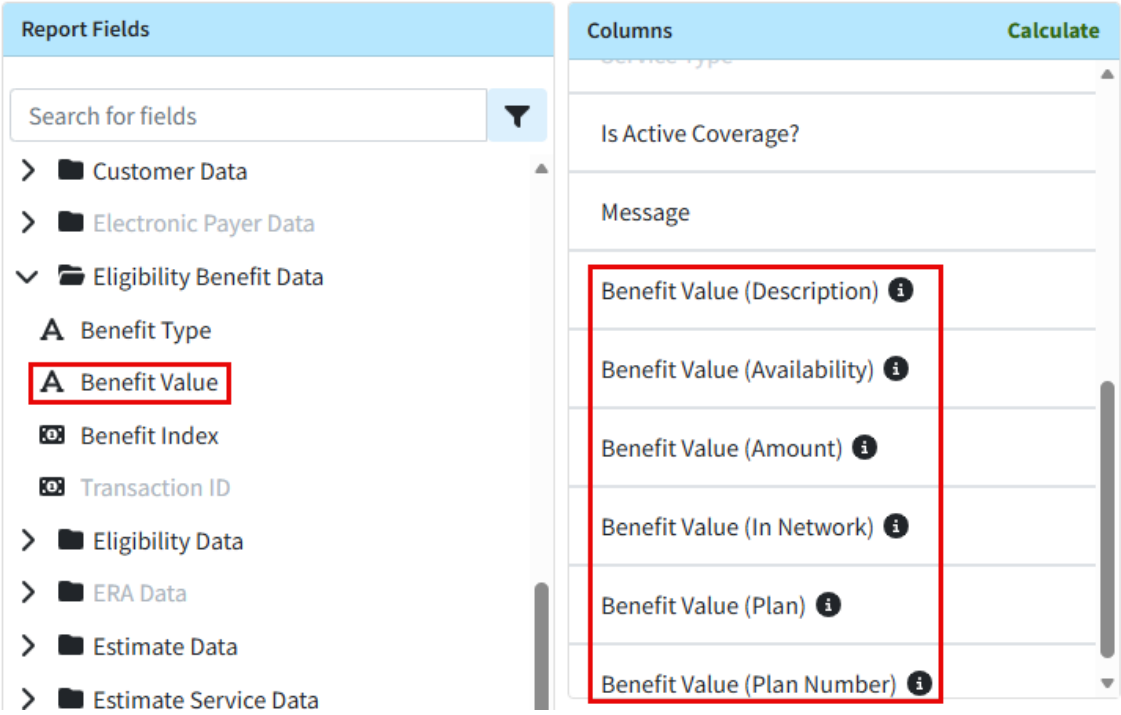
3. Go to **Reports** > **Builder** and select **New Report**.
4. Build *From Template* using **Eligibility Requests** report
5. Under the Eligibility Benefit Data, add **Benefit Type** to your report filters
    1. Set it as Static or use Default Values to match the value(s) from the Eligibility Benefit dropdown



6. Find the Benefit Values you want from the Eligibility Report
7. Add **Benefit Value** as a column
    1. Select the column header that you are interested in
    2. Keep adding Benefit Value as columns, selecting the different values based on the data you need



3. The builder will show the values you selected in parentheses



8. Click **Save**