

Release 16.0.0 -January 5, 2026

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Enhancements

Highlights

Enhancements

New Referring Provider Note Report Field

New Optional Columns in Claim Control &

Follow Up Management

ERA Claim-level Payments Now Evenly Applied

Enhancements

New Referring Provider Note Report Field

In this release, we added a new report field for the Referring Provider's Note text field. This new report field (available under Referring Data) is useful for recording various information. For example, users can note the name of the facility a referring provider is from, allowing them to report on the number of lab samples received from each facility.

✓ Save

✕ Cancel

Title

Description

Category

+

Report Fields

Columns

Search for fields

A City

A Credentials

A Email

A Fax #

A First Name

A Full Name

A Full Name w/ ID

A Home Phone

A Inactive?

A Last Name

A Marketer

A Medicaid ID

A Medicare ID

A Middle Initial

A Note

A NPI

A Pager

Referring Note

Add Data Group

Groups

Drag & drop fields here to add report groups

New Optional Columns in Claim Control & Follow Up Management

Some customers use the **Account Type** and **Reference #** fields in CMD to store information that does not fit elsewhere in the application. While integrating fields for workflows across different specialties would be ideal, many customer issues can be resolved by allowing them to view this information in various places. In this release, we added these two columns as optional (not visible by default) in both Follow Up Management and Claim Control.

Select Columns

Available Columns

Last Claim Status Check

Insurance Payments

Patient Payments

Patient Account Type

Patient Reference #

Visible Columns

Checkbox

Alerts

Claim #

Patient Name

DOS

Current Payer

Done

ERA Claim-level Payments are Now Evenly Applied

Some payers (particularly for institutional claims) send only a claim-level payment rather than line-item payments. Previously, our system applied these payments by distributing as much of the paid amount on each charge as possible, and then as much of the adjusted amount on each charge as possible, resulting in uneven claim application, and requiring users to manually correct the ERAs for institutional claims. With this release, these payments will now be applied evenly.

As part of this release, we are continuing our ongoing work to assess, monitor, and address any security vulnerabilities.
