

Release 15.24.0 - December 8, 2025

Modified on 12/08/2025 11:36 am EST

New features | Enhancements

Highlights

New Features	Enhancements
New WebAPI Endpoint to Allow Setting a Claim To a Specific Status	New New Payment Plan Auto Pay Report Fields New Report Field for New or Changed Today Claims Claim Frequency Reset Enhancement

New features

New WebAPI Endpoint to Allow Setting a Claim To a Specific Status

This release introduces a new endpoint for all WebAPI customers who create claims. This endpoint allows customers who integrate with our API and work outside our system to set claim statuses. They can set claims to any custom status and most standard statuses. Please note that Paid, Send to Insurance, User Print, and Delete statuses are not supported. This new claim status option is available to all WebAPI customers, allowing integration customers to send claims to specific status buckets for processing.

Claim Status Update

POST v1/customer/{custno}/claim/{claimID}/status

Parameter Name	Parameter Type	Description	Example	Required
customer	Path	The CollaborateMD customer number (always 8 digits)	10001001	Y
claim	Path	The CollaborateMD claim number	279068067	Y

Example Request

https://webapi.collaboratemd.com/v1/customer/10001011/claim/279068067/status

Request Details

Claim status update object fields are:

status: Required. Must be either a single character representing a default CMD status or an 8-character string representing the sequence number of a custom status within the given customer.

Enhancements

New Payment Plan Auto Pay Report Fields

In this release, we added new report fields under "Payment Plan Data" to allow users to report on the status of payment plans that are on Auto Pay. We first added a new "**AutoPay Status**" field that will show one of the following statuses (also usable in a Filter):

- **Not Set Up:** If AutoPay has never been set up for this payment plan
- **Active:** If AutoPay is currently set up for this payment plan
- **Disabled:** If AutoPay had been set up but was disabled by a specific user
- **Failed:** If AutoPay failed for this payment plan

We also added report fields for:

- **AutoPay Enable User:** Will show "Patient" if the patient did it from the Portal
- **AutoPay Enable Date:** Date/Time it was enabled
- **AutoPay Disable User:** Will show "CollaborateMD" (rather than "AUTO_DEBIT") if the system disabled it
- **AutoPay Disable Date:** Date: Date/Time it was disabled

For more information visit our [Payment Plan Data Help Article](#).

Report Fields

Search for fields

> Payer Agreement Data

> Payer Data

✓ Payment Plan Data

🔑 Patient ID

🔑 Plan ID

⌵ Auto Pay Disable User

⌵ Auto Pay Enable User

⌵ Auto Pay Status

⌵ Description

⌵ Is Payment Plan Overdue?

⌵ Name

⌵ Status

📅 Auto Pay Disable Date

📅 Auto Pay Enable Date

💵 Available Credit Amt

💵 Balance

💵 Total Amount

💵 Total Paid

New Report Field for New or Changed Today Claims

This release also brings a new report field within Claim Data, **'Claim New or Changed Today,'** that efficiently reports on claims and charges that were added or changed today. This allows you to get data specifically on claims that have been added or changed the current day, allowing users to get the claim information that has changed since the last snapshot without having to wait for the next days snapshot.

Visit our [Claim Data Help Article](#) for more information.

Report Fields

Search for fields

CLAIM NEW OR UPDATED TODAY

✓ Claim Data

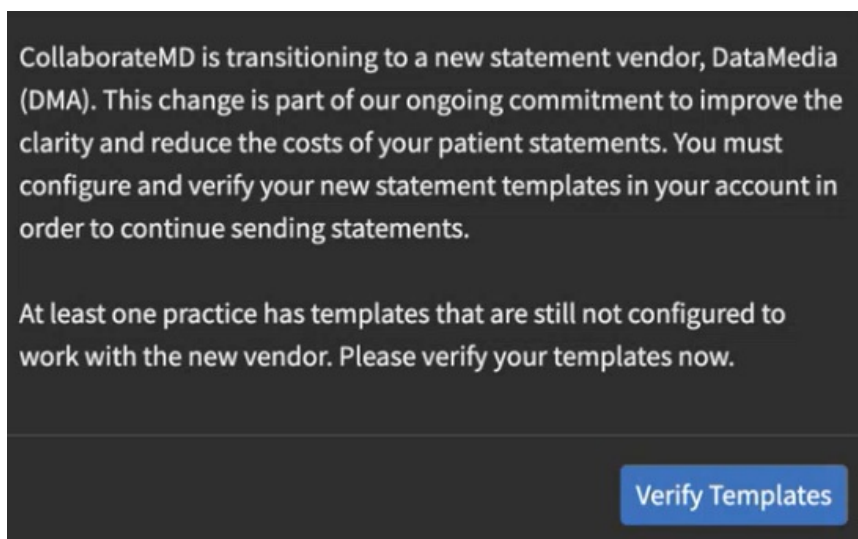
⌵ New or Updated Today

Claim Frequency Reset Enhancement

Previously, when resubmitting claims to the primary payer, staff manually reset the claim frequency to 1 after posting the ERA/EOB and before sending to the secondary payer. In this release, we updated the system so that when a professional claim's status changes to "Send to Insurance via Clearinghouse" or "Use Print & Mail" through the ERA or EOB screens, the claim frequency automatically resets from 7 to 1 before sending the claim to the next payer.

Statement Vendor Change Configuration Warning

To facilitate the completion of our Statement Vendor migration to DataMedia (DMA), we added a non-dismissible message to the login screen. This message will appear for users with permission to edit statement templates on accounts where Statement Automation is enabled but not yet configured with the new statement vendor for any statement type. The warning will inform users that they must configure and verify the new statement template in their account to continue sending statements. It will also include a "Verify Templates" button, which will direct users to the configuration screen to complete the setup process.



As part of this release, we are continuing our ongoing work to assess, monitor, and address any security vulnerabilities.
