Vhat are Intelligent Claim Rejections?

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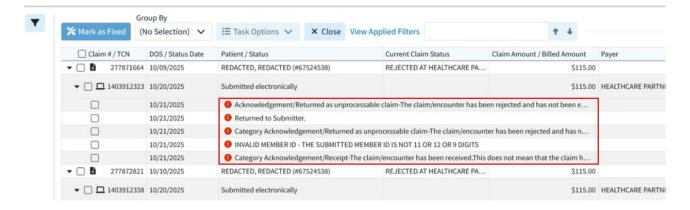
Our "Intelligent Claim Rejections" feature, controls how rejection messages are shown in Claim Tracker to nake them easier for customers to understand. If an intelligent claim rejection message is available, the onfusing payer message will now be hidden by default and replaced with an AI-produced message that is asier for users to read, understand, and is better formatted. We also added extra space to the intelligent nessage so it is not confined to one line.

Who can use this feature?

Users with the Tracking permission.

'ayer Message

lere is an example of a payer messages on a claim, and how it would previously be displayed in Claim racker. As you can see, the clearinghouse messages are not always easy to read and do not fit on each line printing users to hover over them to read them in full.



ntelligent Claim Rejection Message

he same claim with the Intelligent Claim Rejection message only shows one message. The Intelligent Claim ejection now combines the messages, offering improved formatting, increased message space, and nhanced readability.



Although we will show the intelligent message by default if is available, users can click **Show Details**" to view the full list details of payer messages, if needed.