₹elease 15.19.0 - September 29, 2025

:t Modified on 09/29/2025 12:09 pm EDT

New features | **Enhancements**

ɨighlights

New Features	Enhancements
New Onboarding Process for "In-App Credit Card Processing" (Beta Release)	Charge Totals now Visible from the Payment Plans EIN The Defaulted Option when Adding a New Provider

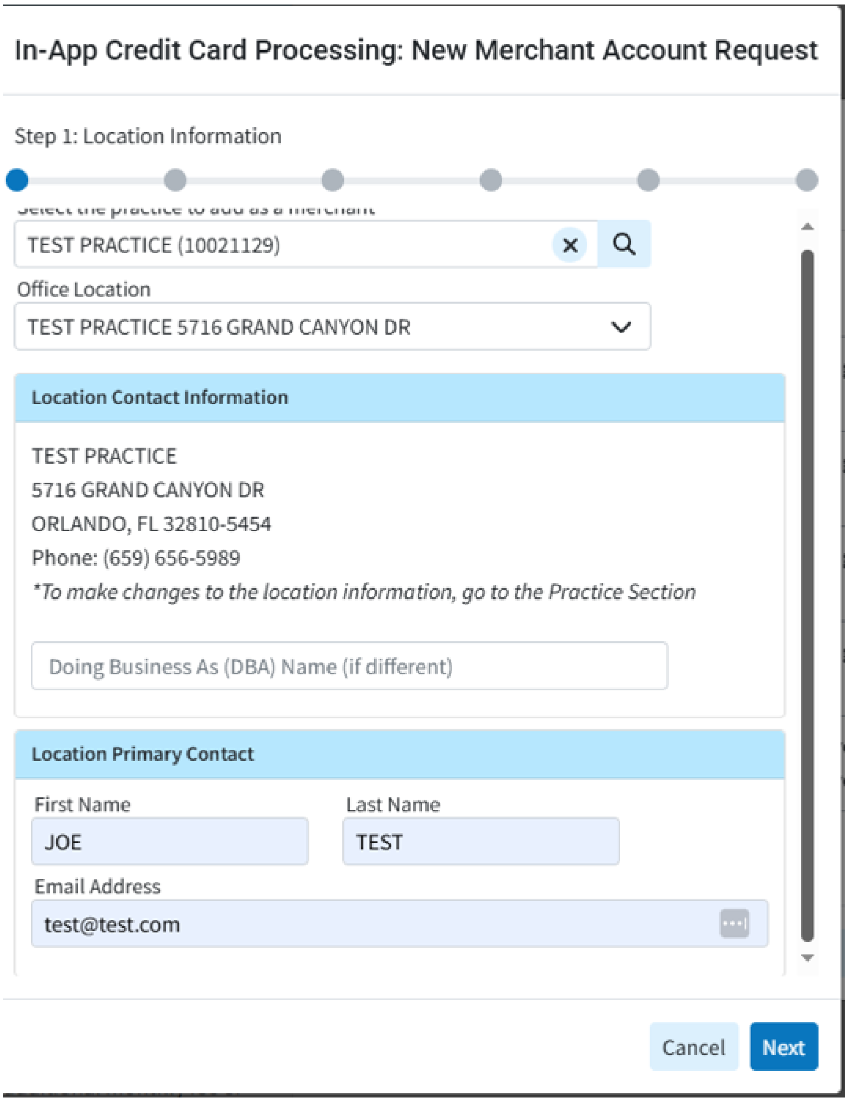
ɴew features

ɴew Onboarding Process for "In-App Credit Card Processing" (Beta Release)

)nboarding customers to our in-app payment processing feature was a time-consuming, multi-step proces : required close collaboration between our Strategic Customer Success team, the customer, and GPI to ubmit customer information to GPI, secure approval, and integrate credentials into CMD. This limited the peed and ease with which new customers could sign up or existing customers could add new merchant ccounts.

his release introduces a new process enabling customers to complete and sign their entire application vithin CMD without additional intervention. This streamlined workflow allows users to sign up and nmediately fill out the application directly from the Services section, with auto-filled data from their office ıformation. A new multi-step dialog screen facilitates entering all required information and provides statu pdates for pending applications within the IPP Settings.

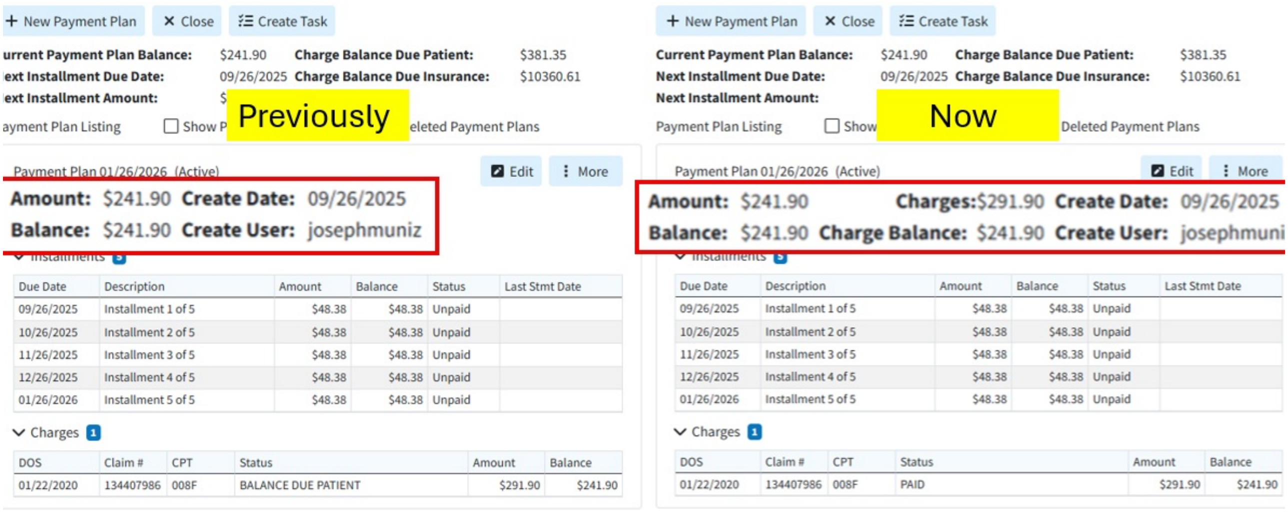
'lease note that this is a BETA (limited) release and will soon be available to all customers Visit our ⁄anage In-App Credit Card ProcessingHelp Article for more information.



Enhancements

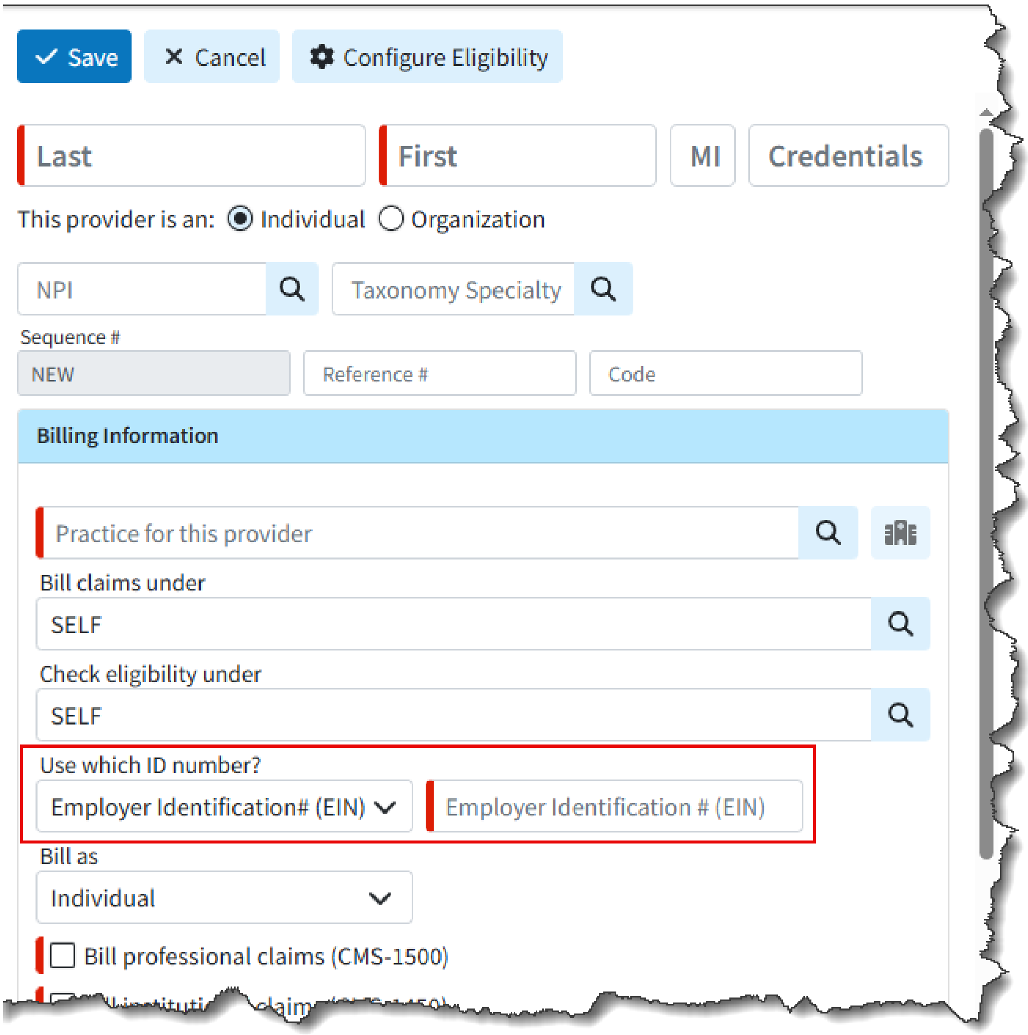
Charge Totals now Visible from the Payment Plans

reviously, the total charge balance was not included when viewing a payment plan. Ideally, this nformation should be available to visually match the total charge balance with the payment plan balance, nsuring all charges have been added. In this release, we added a column to the main Payment Plan screen isplaying the total charges and total balance of charges to help users visually confirm that all charges have een included in the payment plan. We also added these two values to the "Edit Payment Plan" screen.



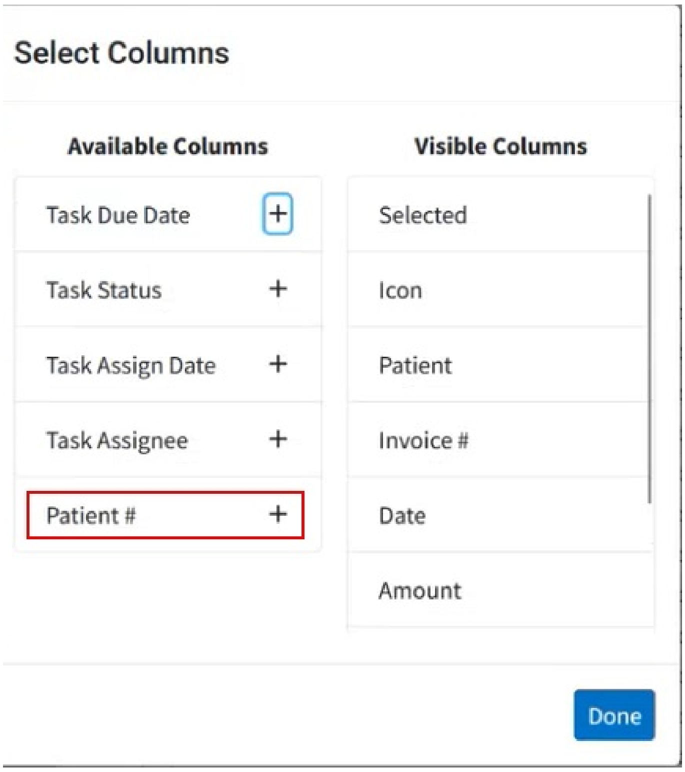
EIN The Defaulted Option when Adding a New Provider

Vhen creating a new Provider (either in the Provider section or in the New Account Wizard), the "Use vhich ID number?" field previously defaulted to the SSN. However, most billing is now done under the EIN. n this release, we have set this field to default to "Employer Identification# (EIN)" in both the Provider ection and the New Account Setup Wizard, as it is more commonly used than SSN billing.



lew Patient # Column within Statement Tracker

new column for "Patient #" has been added to Statement Tracker. This column will be hidden by default nd can be accessed via the "Select Columns" option or the right-click "Select Columns" option. When dded, this column will display the patient account number.


Select Columns
Available Columns
Visible Columns
Task Due Date
Task Status
Task Assign Date
Task Assignee
Patient #
Selected
Icon
Patient
Invoice #
Date
Amount
Done