

Communications

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The Communications sub-category, found under Patient Data, corresponds to the information about communication opt-ins in reports, enabling customers to conduct targeted outreach to patients to encourage them to opt-in. These are set within the Patient section of the application.

Name	Description
Electronic Payment Plan Statements Communication Preference	Associated with the preferred communication method chosen by the patient for electronic payment plan notifications within the Billing Info Payment Portal Registration.
Electronic Statements Communication Preference	Associated with the preferred communication method chosen by the patient for electronic statement notifications within the Billing Info > Payment Portal Registration.
Marketing Communication Preference	Associated with the marketing " Communication Preference " fields within the Preferences > Change Communication Settings of the Payment Portal.
Receipts Communication Preference	Associated with the receipt " Communication Preference " fields within the Preferences > Change Communication Settings of the Payment Portal.