Release 15.16.0 - August 18, 2025

t Modified on 08/18/2025 11:16 am EDT

New features | **Enhancements**

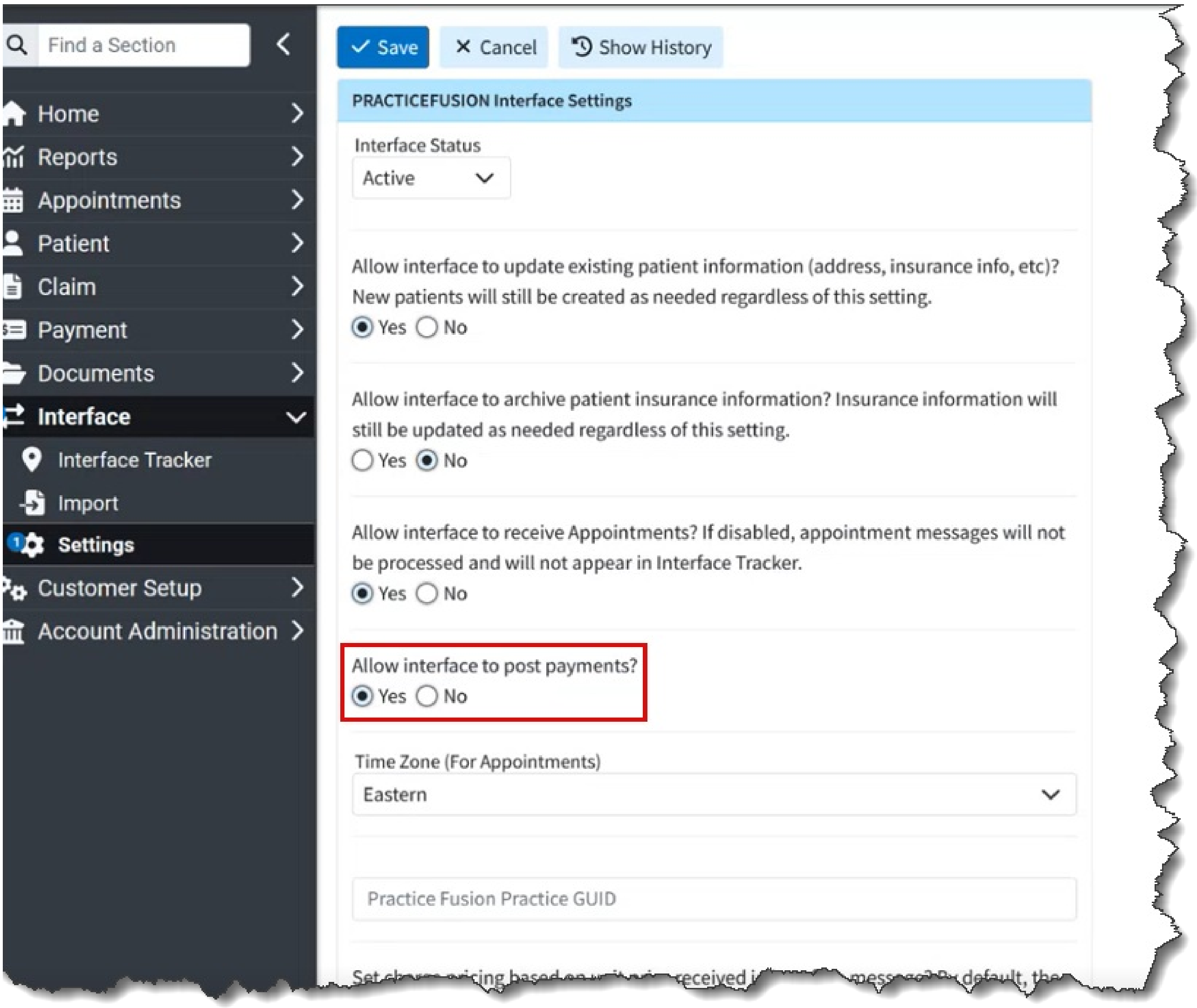
Highlights

New Features	Enhancements
Post Payments and Copays from Practice Fusion	Enhancements to Claim Tasks
New Timeline Option for Due and Overdue Tasks	
New Dynamic Support PIN	

New features

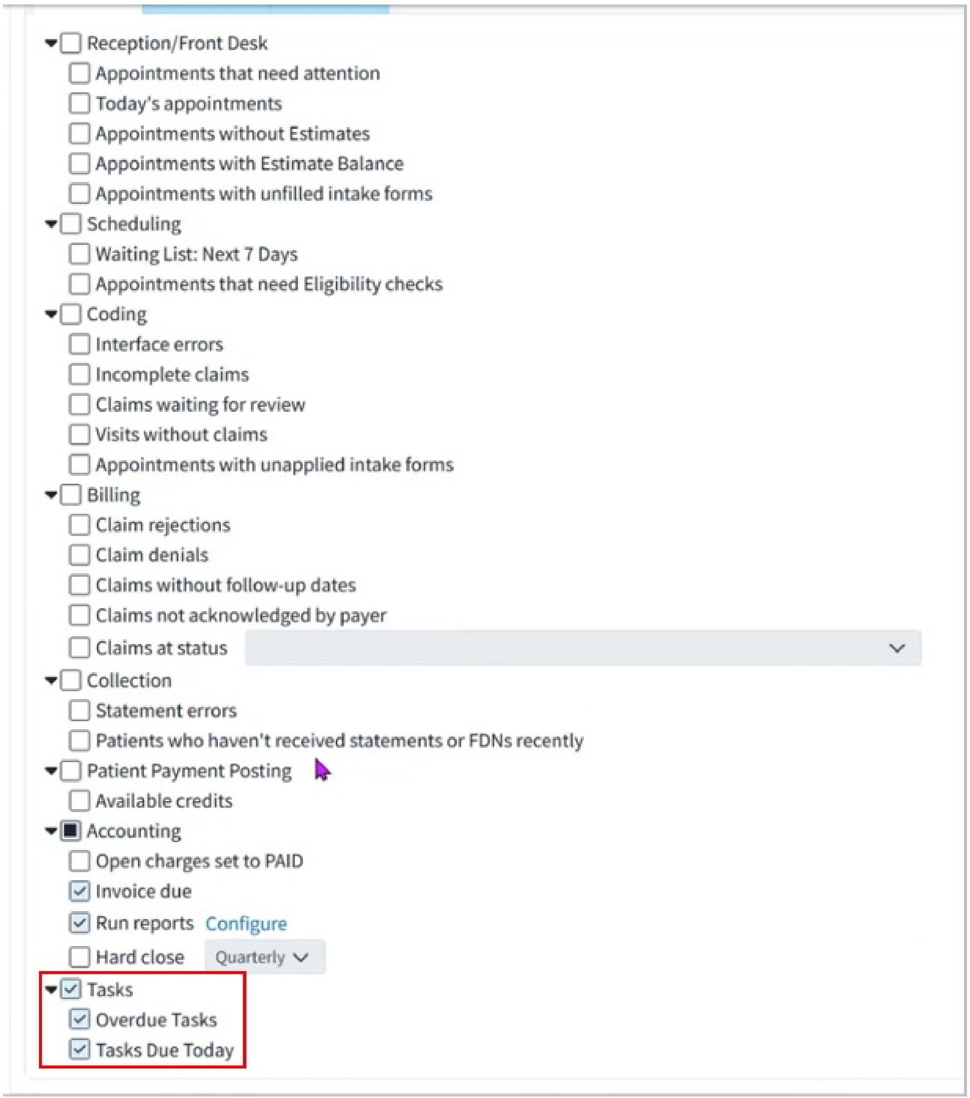
Post Payments and Copays from Practice Fusion

We added support for transmitting and posting payments and copayments applied in PracticeFusion to the laim in CMD after the claim has been created, based on information received from PF. Now, if "copay" is elected in PF, it is posted as a copay credit in CMD and can be applied automatically based on your copay ettings. If "Payment on account" is selected, it will be posted as an account credit in CMD, reducing the nanual work required to post these payments. A new Interface Setting has also been created that will allow hese payments to transmit to CMD. This new "*Allow interface to post Payments?*" setting is enabled by efault but can be disabled manually. For more information, visit our Manage PF Payments & Copays Help article.



lew Timeline Option for "Due and Overdue" Tasks

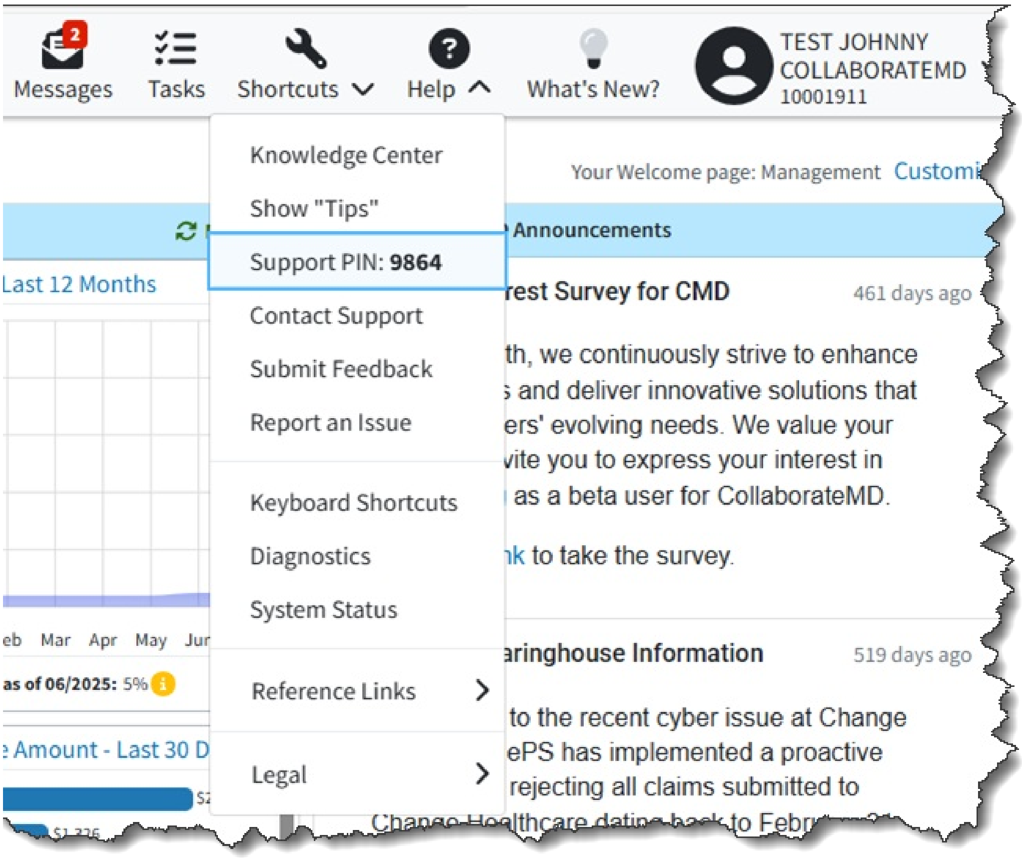
wo new Timeline items have been added to the Welcome Screen, that will provide all due and overdue asks for the day. The new "**Overdue Tasks**" and "**Tasks Due Today**" options are automatically displayed fo sers with the Management role. Other users, or those with custom welcome screens, can manually select hese options. When selected, the Task Search report will automatically apply the appropriate filters and ull up the report displaying all the due or overdue tasks for the day. For more information on adding these meline options, visit our Customize Your Timeline Help Article.



lew Dynamic Support PIN

Ve added a new auto-generated user-level dynamic PIN within the application in order to meet all HIPAA RA requirements. This Dynamic Support PIN must be provided by users to validate their identity when ontacting support via phone or live chat, and will automatically reset every 30 days or when verified by upport. You can access your Support PIN two different ways:

. Locate your Support PIN by going to "Help" in the User Bar and selecting "Show Support PIN."

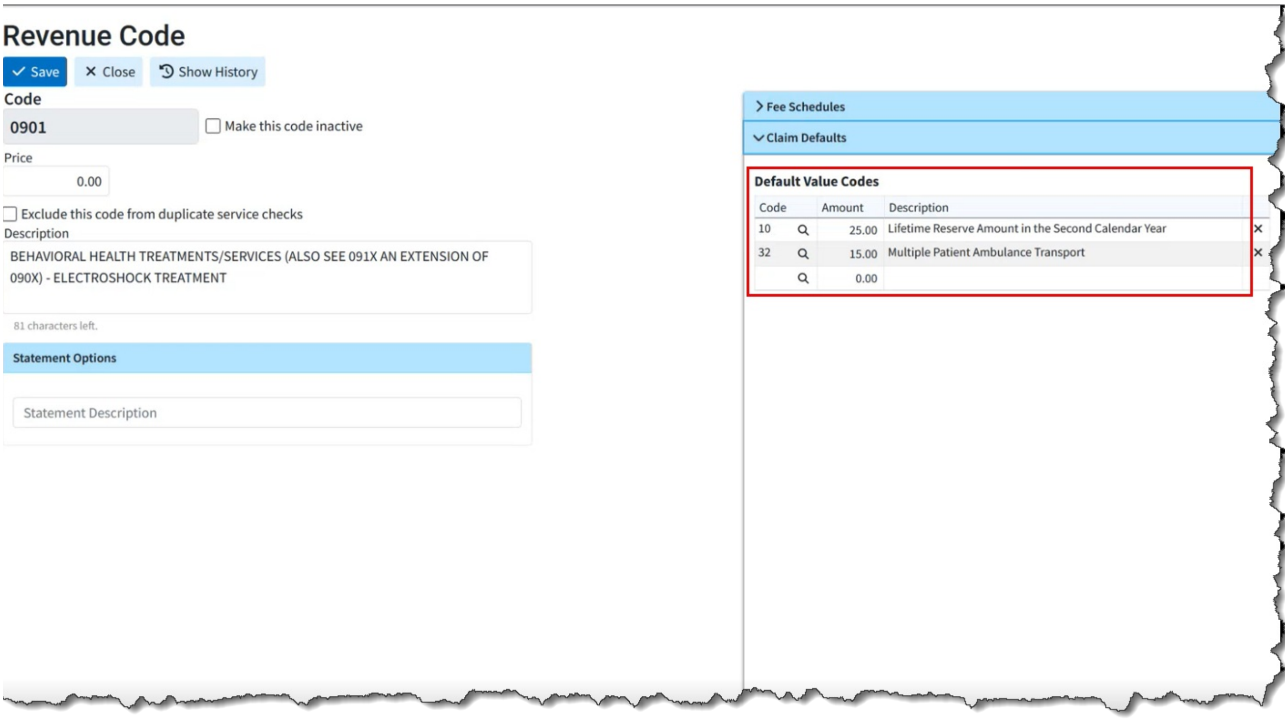


. Alternatively, you can access it by navigating to your User Profile and selecting "Show Support PIN.".

or more information visit our Show Support PIN Help Article.

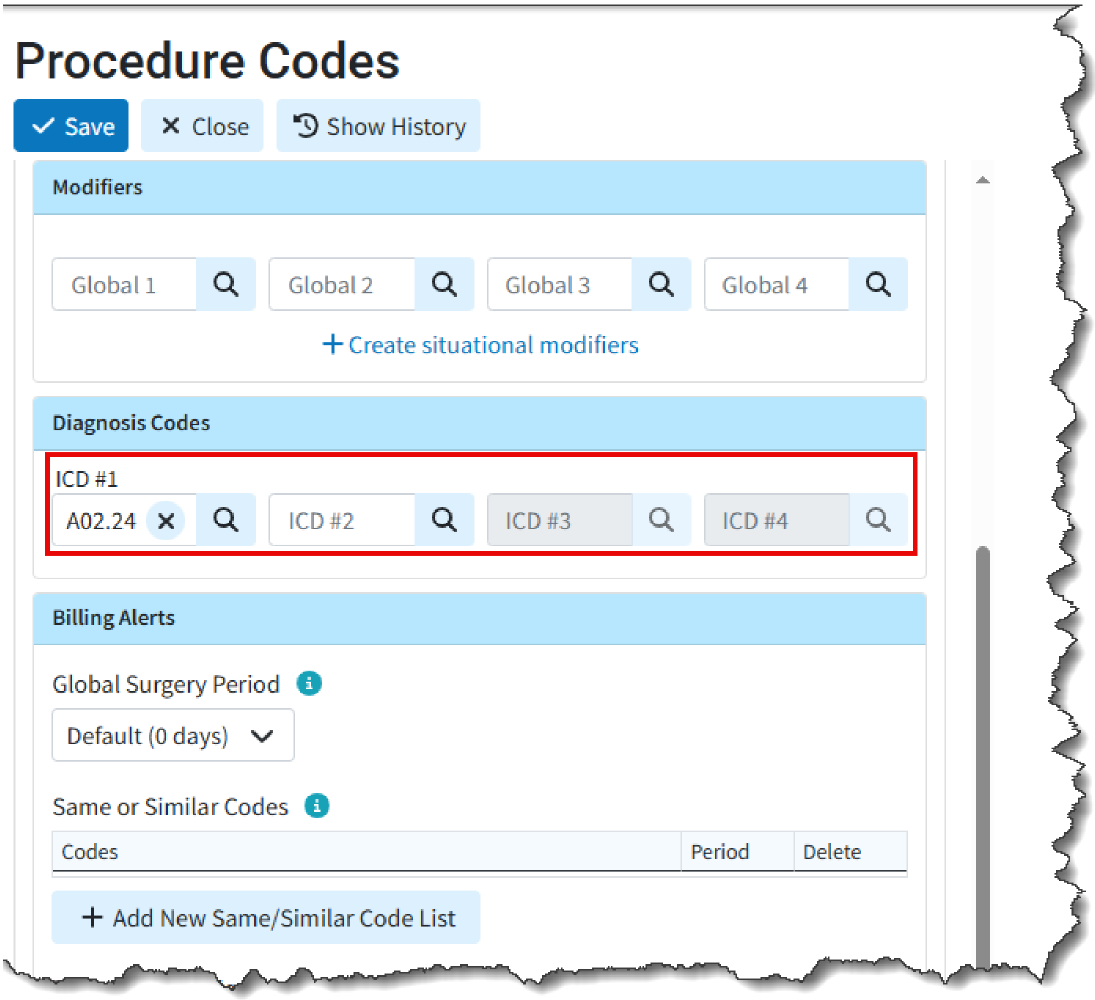
)efault Value Codes by Revenue Codes

new Claim Defaults tab has been added to the Revenue Codes screen, enabling users to set a default 'alue Code for claims based on the revenue code. Once configured within a Revenue Code, the selected 'alue Codes are automatically added to claims utilizing that revenue code. This functionality applies to laims entered in CMD as well as interface claims. For more information on enabling this default, visit our evenue Codes Claim Defaults Help Article.



)efault Diagnosis Codes by Procedure

Ve also added a new option to the Procedure Codes screen that allows users to set default diagnosis code: ɔr claims based on the procedure code. The new Diagnosis Codes field within the Procedure Codes sectioı llows users to enter diagnosis code(s), ensuring that when a procedure code is entered on a claim, the elated diagnosis will populate automatically. For more information on enabling this default, visit our Add PT/HCPCS Codes Help Article.



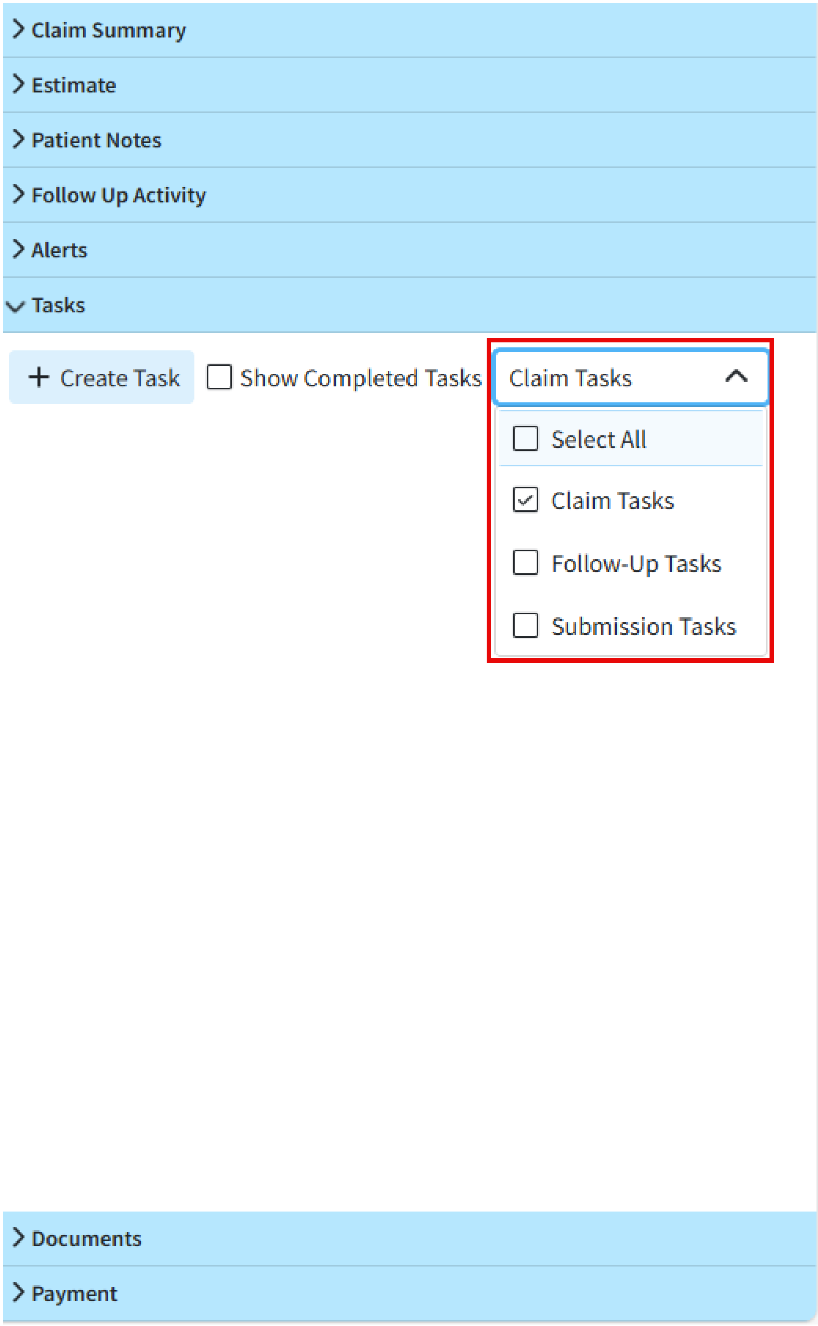
:nhancements

:nhancement to Claim Tasks

Ve added the ability to filter tasks associated with claims via a new dropdown from the "Tasks" side-bar. here are 3 different claim tasks that are created in the application:

- **Claim Tasks**: Tasks created in the Claim section
- **Follow Up Tasks**: Tasks created in the Follow Up Management section
- **Submission Tasks**: Tasks created in the Claim Tracker section

his new dropdown allows users to filter their tasks in the Follow Up Management and Claim sections by *laim Tasks*, *Follow Up Tasks*, or *Claim Submission Tasks* allowing you to manage all 3 from the same screen. 'our task type preferences will then be remembered for each section when opened in the future.


Claim Summary
Estimate
Patient Notes
Follow Up Activity
Alerts
Tasks
+ Create Task
Show Completed Tasks
Claim Tasks
Select All
Claim Tasks
Follow-Up Tasks
Submission Tasks
Documents
Payment