

# Release 15.16.0 - August 18, 2025

Modified on 08/18/2025 11:16 am EDT

## New features | Enhancements

### Highlights

New Features	Enhancements
Post Payments and Copays from Practice Fusion	Enhancements to Claim Tasks
New Timeline Option for Due and Overdue Tasks	
New Dynamic Support PIN	

### New features

#### Post Payments and Copays from Practice Fusion

We added support for transmitting and posting payments and copayments applied in PracticeFusion to the claim in CMD after the claim has been created, based on information received from PF. Now, if "copay" is selected in PF, it is posted as a copay credit in CMD and can be applied automatically based on your copay settings. If "Payment on account" is selected, it will be posted as an account credit in CMD, reducing the manual work required to post these payments. A new Interface Setting has also been created that will allow these payments to transmit to CMD. This new "Allow interface to post Payments?" setting is enabled by default but can be disabled manually. For more information, visit our [Manage PF Payments & Copays](#) Help article.

Find a Section <

✓ Save ✕ Cancel ↺ Show History

**PRACTICEFUSION Interface Settings**

Interface Status  
Active ▾

Allow interface to update existing patient information (address, insurance info, etc)?  
New patients will still be created as needed regardless of this setting.  
☒ Yes ☐ No

Allow interface to archive patient insurance information? Insurance information will still be updated as needed regardless of this setting.  
☐ Yes ☒ No

Allow interface to receive Appointments? If disabled, appointment messages will not be processed and will not appear in Interface Tracker.  
☒ Yes ☐ No

**Allow interface to post payments?**  
☒ Yes ☐ No

Time Zone (For Appointments)  
Eastern ▾

Practice Fusion Practice GUID

Set above pricing based on unit received i... message? By default, the

## New Timeline Option for "Due and Overdue" Tasks

Two new Timeline items have been added to the Welcome Screen, that will provide all due and overdue tasks for the day. The new "**Overdue Tasks**" and "**Tasks Due Today**" options are automatically displayed for users with the Management role. Other users, or those with custom welcome screens, can manually select these options. When selected, the Task Search report will automatically apply the appropriate filters and pull up the report displaying all the due or overdue tasks for the day. For more information on adding these timeline options, visit our [Customize Your Timeline Help Article](#).

▼ ☐ Reception/Front Desk

- ☐ Appointments that need attention
- ☐ Today's appointments
- ☐ Appointments without Estimates
- ☐ Appointments with Estimate Balance
- ☐ Appointments with unfilled intake forms

▼ ☐ Scheduling

- ☐ Waiting List: Next 7 Days
- ☐ Appointments that need Eligibility checks

▼ ☐ Coding


- ☐ Interface errors
- ☐ Incomplete claims
- ☐ Claims waiting for review
- ☐ Visits without claims
- ☐ Appointments with unapplied intake forms

▼ ☐ Billing

- ☐ Claim rejections
- ☐ Claim denials
- ☐ Claims without follow-up dates
- ☐ Claims not acknowledged by payer
- ☐ Claims at status ▼

▼ ☐ Collection

- ☐ Statement errors
- ☐ Patients who haven't received statements or FDNs recently

▼ ☐ Patient Payment Posting 

- ☐ Available credits

▼ ☒ Accounting

- ☐ Open charges set to PAID
- ☒ Invoice due
- ☒ Run reports [Configure](#)
- ☐ Hard close Quarterly ▼

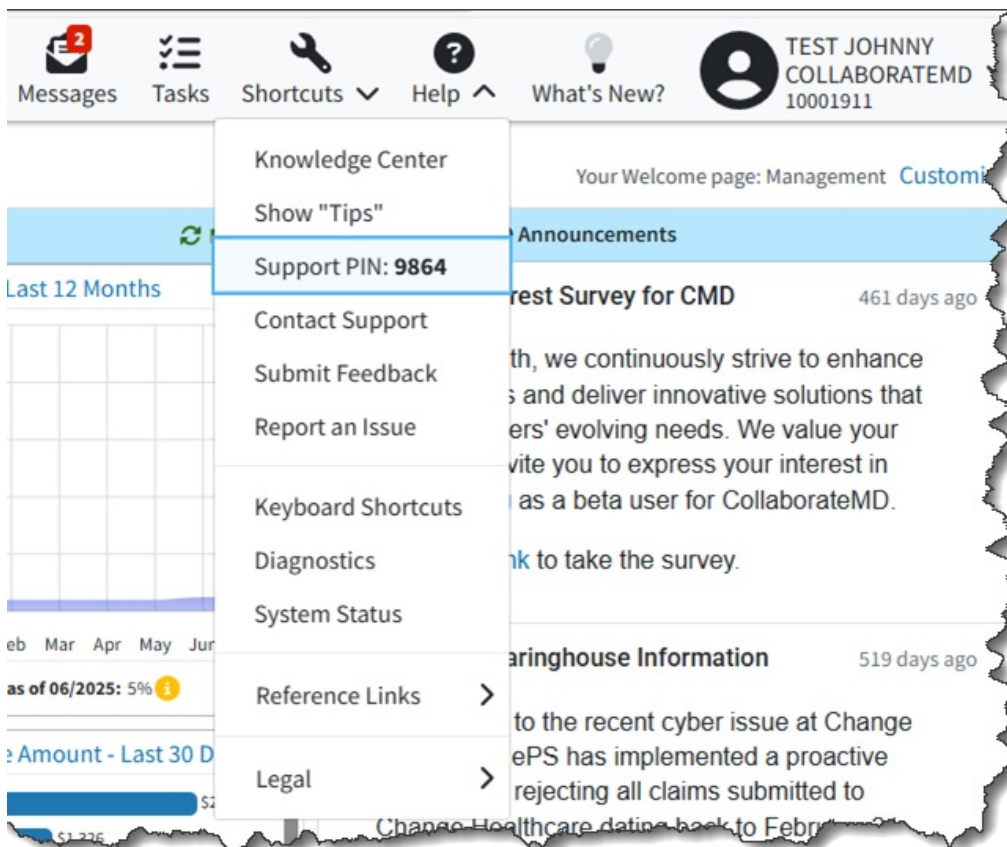
▼ ☒ Tasks

- ☒ Overdue Tasks
- ☒ Tasks Due Today

## New Dynamic Support PIN

We added a new auto-generated user-level dynamic PIN within the application in order to meet all HIPAA RA requirements. This Dynamic Support PIN must be provided by users to validate their identity when contacting support via phone or live chat, and will automatically reset every 30 days or when verified by support. You can access your Support PIN two different ways:

1. Locate your Support PIN by going to "Help" in the User Bar and selecting "Show Support PIN."



. Alternatively, you can access it by navigating to your User Profile and selecting "Show Support PIN.".



or more information visit our [Show Support PIN](#) Help Article.

## Default Value Codes by Revenue Codes

A new Claim Defaults tab has been added to the Revenue Codes screen, enabling users to set a default Value Code for claims based on the revenue code. Once configured within a Revenue Code, the selected Value Codes are automatically added to claims utilizing that revenue code. This functionality applies to claims entered in CMD as well as interface claims. For more information on enabling this default, visit our [Revenue Codes Claim Defaults Help Article](#).

### Revenue Code

✓ Save ✕ Close 🕒 Show History

**Code**  
 ☐ Make this code inactive

Price

☐ Exclude this code from duplicate service checks  
Description  
BEHAVIORAL HEALTH TREATMENTS/SERVICES (ALSO SEE 091X AN EXTENSION OF 090X) - ELECTROSHOCK TREATMENT  
81 characters left.

**Statement Options**

> Fee Schedules

✓ Claim Defaults

**Default Value Codes**

Code	Amount	Description
10	Q 25.00	Lifetime Reserve Amount in the Second Calendar Year
32	Q 15.00	Multiple Patient Ambulance Transport
	Q 0.00	

## Default Diagnosis Codes by Procedure

We also added a new option to the Procedure Codes screen that allows users to set default diagnosis codes for claims based on the procedure code. The new Diagnosis Codes field within the Procedure Codes section allows users to enter diagnosis code(s), ensuring that when a procedure code is entered on a claim, the related diagnosis will populate automatically. For more information on enabling this default, visit our [Add PT/HCP Codes Help Article](#).

# Procedure Codes

✓ Save
✕ Close
🕒 Show History

## Modifiers

Global 1 🔍
Global 2 🔍
Global 3 🔍
Global 4 🔍

+ Create situational modifiers

## Diagnosis Codes

ICD #1  
A02.24 ✕ 🔍

ICD #2 🔍

ICD #3 🔍

ICD #4 🔍

## Billing Alerts

Global Surgery Period ℹ️  
Default (0 days) ▼

Same or Similar Codes ℹ️

Codes	Period	Delete
+ Add New Same/Similar Code List		

## Enhancements

### Enhancement to Claim Tasks

We added the ability to filter tasks associated with claims via a new dropdown from the "Tasks" side-bar. Here are 3 different claim tasks that are created in the application:

- **Claim Tasks:** Tasks created in the Claim section
- **Follow Up Tasks:** Tasks created in the Follow Up Management section
- **Submission Tasks:** Tasks created in the Claim Tracker section

This new dropdown allows users to filter their tasks in the Follow Up Management and Claim sections by *Claim Tasks*, *Follow Up Tasks*, or *Claim Submission Tasks* allowing you to manage all 3 from the same screen. Your task type preferences will then be remembered for each section when opened in the future.

> Claim Summary

> Estimate

> Patient Notes

> Follow Up Activity

> Alerts

> Tasks

+ Create Task

☐ Show Completed Tasks

Claim Tasks ^

☐ Select All

☒ Claim Tasks

☐ Follow-Up Tasks

☐ Submission Tasks

> Documents

> Payment