

View EOB Info From Follow Up

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Follow the steps below to view the EOB info from a follow up.

1. Select **Claim > Follow Up Management**.
2. Enter your **Search Criteria** or Load a **Search Filter**.
3. Click on a line item to open up a specific claim.
4. Click the **EOB Info** tab from the side panel.
5. View the EOB information (Check#, Payer, Received Date, Payment Type, Processing Type, Allowed Amount, Paid Amount, And Adjusted Amount).

The screenshot shows the 'Follow Up Management' interface. On the left is a navigation menu with 'Claim' and 'Follow Up Management' selected. The main area displays 'Editing follow up information for Claim #265361211'. The 'Follow Up Date' is 07/18/2025. Below this is a 'Follow Up Notes' section with an '+ Add Note' button. On the right, a sidebar contains several tabs: 'Reference Information', 'Expected Payment Info', 'Open Negotiations', 'Patient Notes', 'Tasks', and 'EOB Info'. The 'EOB Info' tab is active and shows the following details:

Check #:	
From:	NATIONAL GOVERNMENT SERVICES, INC.
Received On:	06/18/2025
Payment Type:	Electronic Funds Transfer
Processing Type:	Forwarded to secondary payer
Allowed (this claim):	\$74.67
Paid (this claim):	\$58.32
Adjusted (this claim):	\$269.85

6. To view the EOB details, click the desired check information to open the EOB details window.

EOB Details

Procedure Code	Amount	Allowed	Paid	Remarks	Adjustments	Unpaid
97110	\$344.52	\$74.67	\$58.32	MA01 MA18 N807	CO-237: \$5.89 CO-253: \$1.19 CO-45: \$246.09 CO-59: \$16.68	PR-2: \$16.35

[Close](#)

 Hovering over the adjustment codes provides their descriptions; hovering over the unpaid reason codes provides any denial reasons.

7. When finished, click **Close**.
