telease 15.13.0 - July 7, 2025

t Modified on 07/03/2025 4:29 pm EDT

New features | Enhancements

lighlights

New FeaturesEnhancementsEOB Info Available in Claim & Follow Up Sections WebAPI Enhancements

Vew features

:OB Information Now Available in Claim & Follow Up Sections

Vhen working claim appeals and denials, users were previously having to juggle multiple windows to see the laim EOB details. In this release, we added a new tab that allows customers to quickly access this information directly within the Claim and Follow Up Management sections so that users can access this information without the need to leave the current screen. The new EOB Info tab is available from the sideanel dropdown (in the Claim and Follow Up sections) and will allow users to view the EOB details including emittance code information.

| Find a Section | ✓ Save × Close ⓐ Delete ⊖ Print ∨ ⓐ Review ∨ ⓑ Activity ∨ ⑤ Show History ⋮ More ∨ | |
|----------------------|---|--|
| Home | Claim Charges Additional Info Ambulance Info | > Claim Summary |
| Reports | Claim # Frequency | > Estimate |
| Appointments | 228132888 Reference # ✓Claim is complete 1 - Original Claim ✓ | > Patient Notes |
| Patient | Patient | > Follow Up Activity |
| | TEST, JOHNNY (33397993) | > Alerts |
| | Rendering Provider | 2 Alerts |
| Claim | DAVID, BOYER (10063327) 🗙 🔍 💄 | > Tasks |
| Claim Tracker | Billing Provider | > Documents |
| Claim Control | CLARK, TODD A (10066781) 🗙 🔍 👗 | ✓ Payment |
| Follow Up Management | | |
| Claim Batch Print | Supervising Provider Q | Claim Payment EOB Info |
| Settings | Ordering Provider | |
| Payment | Referring/PCP Provider | Check #: |
| ocuments | CAT, LUNA (11846012) | From: MEDICARE Received On: 03/21/2024 |
| terface | | Received On: 03/21/2024 Payment Type: Check |
| | Sales Rep Q 92 | Processing Type: Processed as primary pa |
| ustomer Setup | | Allowed (this claim): \$71.04 |
| count Administration | Facility Q 92 | Paid (this claim): \$55.69 |
| | Office Location | Adjusted (this claim): \$230.10 |
| | DR. SEUSS 1234 MAIN ST | |
| | | Check #: |
| | Primary Insurance | From: AARP |
| | MEDICARE (12170165) X Q 🕹 | Received On: 04/19/2024 |
| | Hide Primary Policy Details | Payment Type: Check |
| | Member ID Policy Type Copay Due | Processing Type: Processed as tertiary pa |
| | 123456789 Other 💙 30.00 | Allowed (this claim): \$0.00 |
| | | Paid (this claim): \$14.21 |
| | Group Number Claim Control / Original Ref. # | Adjusted (this claim): \$0.00 |

o view the EOB details, click the desired check information to open the EOB details window.

EOB Details

| \$300.00 | \$71.04 | \$55.69 | | | |
|----------|---------|---------|-----------------------------------|-----------------|-----------------|
| | | \$33.03 | CO-253: \$1.14 CO-45: \$228.96 | PR-2: \$14.21 | |
| | | | | | |
| | | | | | Clos |
| | | | | CU-45: \$228.96 | CO-45: \$228.96 |

his new tab applies to manually posted insurance payments and applied ERAs. For more info on viewing the OB Info from a claim or Follow Up, visit our View EOB Info On Claimor View EOB From Follow UpHelp articles.

Enhancements

Veb API Enhancements

Ve added some updates and improvements to the WebAPI so that the following data that was previously nly supported either on HL7 or XML is now supported on both.

- Last Menstrual Period: Added Support for receiving the Last Menstrual Period field on inbound claim messages (HL7 claims). This was previously supported only on XML.
- Accident/Illness Date: Added Support for receiving the Accident/Illness Date field on inbound claim messages (XML claims). This vital information for PT and Worker's Comp providers was previously supported only on HL7.
- Race, Ethnicity, Language: Added Support for receiving the Meaningful Use fields for Race, Ethnicity, and Language on inbound claim messages (XML claims). This Meaningful Use information was previously supported on HL7 but undocumented on XML.

lease note that customers need to update the data they send to CMD to take advantage of these new vailable fields.

Ve also added a **Provider Matching Warning**. This means that if a provider name is sent in the interface nessage and the system selects a provider where the first and last name (or just organization name) is not n exact match, the system will create the claim as usual. However, it will post a Warning message to nterface Tracker stating that the provider was selected based on ID even though the name does not match

ncreased Maximum Length of TCN Prefix

Currently users can enter a TCN Prefix in the Practice section. This is typically done by Support and used by ne clearinghouse, but some users may set their own if they do not share an NPI across multiple CMD ustomers.

reviously, this field was limited to 4 characters. Based on customer requests and considering that our CNs are 11 characters long and the maximum TCN length in ANSI is 20 characters, we increased the length

| | | ••••] | Make this | practice inacti |
|--|-----------------------|-------------|------------------------|-----------------|
| PI | Organization Type | 2 | | |
| 1234567890 Q | Solo Practice | | \sim | |
| axonomy Specialty | | | | |
| 332BP3500X X Q | Suppliers : Durab | le Medical | Equipment & Me | edical Supplie |
| equence # Reference # | | | | Code |
| 10007631 123456 | TCN Prefix | State | ement TCN Prefix | TE |
| Primary Office | | | | |
| | | | | |
| Address | | | | |
| Address 201 PINE ST SUITE 1 | | | | |
| Address 201 PINE ST SUITE 1 | | | | |
| 201 PINE ST SUITE 1 | | State | 7ID Codo | |
| 201 PINE ST SUITE 1 | | State | ZIP Code | |
| 201 PINE ST SUITE 1 City APOPKA | | State FL | ZIP Code 32703-1000 | •••] |
| 201 PINE ST SUITE 1 City APOPKA | | | | |
| 201 PINE ST SUITE 1 City APOPKA Time Zone Eastern V | Eax | | | **1 |
| 201 PINE ST SUITE 1 City APOPKA Time Zone | Fax (407) 404-4008 | | | |
| 201 PINE ST SUITE 1 City APOPKA Time Zone Eastern V Phone | | | | |

f the TCN Prefix and Statement TCN Prefix fields to 6 characters.