


Request Claim Scrubbing Custom Edits & Analytics

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CollaborateMD offers a custom claim scrubbing edits option that provides customers access to the ClaimStaker® application, allowing them to review existing claim scrubbing edits, create new ones, and review detailed analytics.

If you're an Auth Rep, follow the steps below to request the claim scrubbing custom edits & analytics.

This feature is being systematically rolled out and is currently behind a feature flag, requiring back-end activation. If you want early access, please contact our support department to request the removal of the flag for your account, allowing you to enable the feature.

 Please note that the request of this feature includes one initial training session on how to use ClaimStaker® to create custom edits and review analytics. Requests for training must be submitted at least four (4) business days in advanced to arrange instructor availability.

1. Select **Account Administration > Services**.
 2. Click the **Request Button** next to Claim Scrubbing Custom Edits & Analytics.
 3. Enter your contact name and contact phone#.
 4. Enter the **Contact Name** and **Phone #**.
 5. Use the **Date and Time options** to let us know your **First Preference** for training.
 6. Use the **Date and Time options** to let us know your **Second Preference** for training.
 7. Click **Submit**.
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