

Track Claim Submission History

† Modified on 05/30/2025 12:43 pm EDT

Track Claim Submission History allows users to review the submission history of a particular claim and confirm which payers received it. It enables easy tracking of how many times a claim was submitted, helping to resolve denials, accepted and resubmitted claims, and identifying if claims require further action for reimbursement.

Follow the steps below to track a claim's submission history.

1. Select **Claim** > **Claim**.
2. Use the **Search** field to search for your claim.

 Place a check in the **“Show exact matches only”** box to search for exact matches or **“Show unpaid claims only”** to show claims that may need follow-up.

3. Open the claim.
4. Click the **More** button.
5. Select **Track Claim Submission History**.
6. The claim will be opened in the **Claim Tracker** screen.

 For more information on tracking a claim within the Claim Tracker, visit our [Track a Claim Help Article](#).
