# )ata Copy Info

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, Data Copy is the process of retrieving**Patient Demographics**, **Codes (ICD, HCPCS, CPT, and Fee chedules)**, **Appointments**, **Payers**, **Referring Provider Lists**, and **Facility** data and copying the data from ne customer from a CMD account to another customer from another CMD Account. Please be aware that /hen copying data from one customer to another within the same CollaborateMD Account, you are only ermitted to request Patient data and Insurance Data.

> 🪄 Looking for other data types (besides Patient and Insurance) to copy to customers within the same account? Use our Data Sync service. For more information please visit our Manage Data Sync Help Article.

)ata copies do not include rendering/attending providers, billing providers, claims, financial data, pending nformation (appointments, etc.), notes (e.g., patient notes, claim notes, etc.), or patient balance. Please not nat a Data Copy does not replace existing data.

, Data Copy process typically takes between 3 to 5 business days to complete after payment is received. :ollaborateMD will make all reasonable efforts to deliver the data transfer within the aforementioned meframe once payment has been made.

> 🪄 For more information on requesting a Data Copy, please visit ourRequest a Data Copy Help Article