Data Sync

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Data Sync Info

Some of CollaborateMD's biggest clients are healthcare practices or billing service providers that operate across multiple states and have separate customers under their main accounts. This arrangement allows them to maintain distinct data for patients, claims, and payments for each of their individual customers. However, this setup also requires users to independently input setup data such as referring providers, facilities, various codes (procedure, fee schedules, diagnosis, remittance, revenue, etc.), and payers for eac customer, resulting in a substantial amount of setup work.

In order to transform this manual process into a fully automated solution, we developed our Data Sync feature. A Data Sync is a fully automated process that allows clients to automatically sync their data with multiple customers whenever a change is made. It's important to note that this feature will replace Data Copy but at a reduced cost for customers. Additionally, by automating the process, it will improve productivity within CMD and will save time by removing the previous manual work required by multiple CMD departments when completing a Data Copy.

Data Sync **does not include** rendering/attending providers, billing providers, claims, financial data, pending information (appts., etc.), notes (e.g. patient notes, claim notes, etc.), or patient balance. Data Syncing is available as soon as the feature is activated.

For more information, or for steps on requesting a Data Sync, please visit our Manage Data Sync Help Article.