

# Data Conversion

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## Data Conversion (Import) Info

Data Conversion is the process of converting your existing data from a current system (PM or EHR / EMR) into CollaborateMD. We will securely and accurately convert patient demographics, codes, appointments, payers, and referring providers from over 100 systems.

Data conversions do not include rendering/attending providers, billing providers, claims, financial data, pending information (appointments, etc.), notes (e.g., patient notes, claim notes, etc.), or patient balance. Please note that a Data Copy does not replace existing data. Data copies can take anywhere from 3 - 5 business days to be processed.

A Data Conversion process typically takes between 7 to 10 business days to complete after payment is received. CollaborateMD will make all reasonable efforts to deliver the data transfer within the aforementioned timeframe once payment has been made.

 For more information on requesting a Data Conversion or how to provide the encrypted files to convert, please visit our [Request a Data Conversion Help Article](#).

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