

Release 14.20.0 - October 21, 2024

Modified on 10/21/2024 12:14 pm EDT

New Features and Updates

General

Customer Setup

- New TCN Prefix for Statements:** We added a new Statement TCN Prefix within the Practice section, allowing customers to display a custom identifier on their statements. This will help them identify which system produced the statement and where to post it. When added, the statement's invoice number will show the TCN prefix, followed by a dash and the TCN (for automated and enhanced statements).

Find a Section <

Save Save TCN Prefix Only Close Show History

Name
CMD FAMILY PRACTICE - EAST Make this practice inactive

NPI 1111111111 Organization Type Solo Practice

Taxonomy Specialty 174N00000X Other Service Providers: Lactation Consultant, Non-RN

Sequence # 10003867 Reference # 1234 TCN Prefix Statement TCN Prefix Code

Primary Office

Address
111 N MAGNOLIA AVE
STE 1100

City ORLANDO State FL ZIP Code 32801-0011

Time Zone

Pay your balance online! Scan the QR code or go to paystatementonline.com

Payment Portal



If you need to speak to our Billing Department, please call M-F: 8AM - 6PM or email us at your earliest convenience.

SUNNYSIDE HEALTHCARE
1526 MADISON AVENUE
SALT LAKE CITY, UT 84105-5645

Pay By Mail

Account# 38934787
Invoice# DAX-1249628820

Amount Due	Due Date	Amount Paid
\$104.00	Upon Receipt	\$

Within Statement Tracker, the system will show the Invoice # as it was sent on the statement (including any TCN Prefix) for **Enhanced** or **Automated** statements.

<input checked="" type="checkbox"/>	Patient	Invoice #	Date	Am
	@	1249628819	09/20/2024	\$10
		DAX-1249628820	09/20/2024	\$10
		DAX-1249628821	09/20/2024	\$10
		1249628822	09/20/2024	\$10

Please note that at this time Plain-Text Statements are not supported. For more information on setting up a Statement TCN Prefix, please visit our [Add New Practice Help Article](#).

- Allow Entering Revenue Codes Longer Than 4 Digits** Updated Revenue Codes to allow entry of code up to 9 digits, while only billing the first 4 digits. This enables users to utilize additional characters not billed for reporting, fee schedules, and contracts. It also provides the ability to have different defaults, such as modifiers and default units. For more information on adding revenue codes, please visit our [Add a Revenue Code Help Article](#).

Patient

- New Billing Provider and Claim Type Options for Manage Account and Activity Window** In this release, we added two new columns to the Manage Account screen (hidden by default). One for "Billing Provider" and "Rendering Provider" and one for "Claim Type." These columns will display values at the claim level but will remain empty for charges and credits.

Select Columns

Available Columns	Visible Columns
Patient # +	Status / Memo
Patient Name +	Amount
Unapplied Copay is Available +	Applied
Provider +	Balance
Billing Provider +	Entered By
Claim Type +	Entered

Additionally, we added a new Patient Setting called "Show whether a claim is professional or

institutional in the Patient Activity?". When this setting is enabled, it will display whether the claim is professional or institutional by including either a (Prof.) or (Inst.) label after the claim number within the Claim Activity window.

We have also modified the Activity Window to display the Billing Provider above the Rendering Provider in the claim listing if the Billing Provider is different from the Rendering Provider. Additionally, we have updated the label for the Rendering Provider to show as an Attending Provider the claim is Institutional. For more information on this new Patient User setting, please visit our [Configure Patient Settings for User Help Article](#).

Claim

- **New Ability to Store Relevant Dates When Sending Open Negotiations Form:** Added the ability to store relevant dates ("Open Negotiations Period End" and Federal "IDR Initiation Deadline") when sending the Open Negotiations Form, making it easier for users to manage the Open Negotiations process. We included a new checkbox at the bottom of the **Print > Open Negotiation Forms** screen to "Set the Open Negotiations Period and IDR Initiation Deadline after printing" as well as a new "Open Negotiations" tab within the Claim Follow-Up Activity that will store this data.

Open Negotiations Form Details

Signer's relationship to ISOTOPE NUCLEAR MEDICINE - TEST

Set all out-of-network rate offers to % of the total amount

From	Procedure	Unit Price	Units	Amount	Offer for Total Out-of-Network Rate
10/14/2024	0005F	0.00	1	0.00	0.00

Set the Open Negotiations Period and IDR Initiation Deadline after printing

For more information on setting or managing the Open Negotiations Period and IDR Initiation Deadline after printing visit our [Print Open Negotiations Form Help Article](#) or our [Manage the Open Negotiations Period and IDR Initiation Dates Help Article](#).