


Email/Text Receipt From the Payment Tracker

† Modified on 06/12/2024 11:56 pm EDT

The Payment Tracker screen allows you to pull up previously posted patient payments and email or text the receipts associated with those payments.

Important: Please note that to use the text receipt option, an **Auth Rep** must first turn on text receipts from the **Practices** section. For more information on turning on text receipts or editing receipt options, visit our [Payment Defaults Help Article](#).

1. Select **Payment > Payment Tracker**.
2. Enter your desired **Search Criteria** or [Load a Search Filter](#).
3. Click **Search**.
4. Click the **Send** link (in the Receipt column) to open the print/send dialog box for the patient payment to be printed.
5. Select the **Email** option (or SMS Text option if sending via text).

 Please note that the patient must first opt-in to receive email receipts. For more information on opting-in, visit our [Change Your Receipt Opt-In Options Help Article](#).
