

# Average Touches to Completion Gadget

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**Best used to:** Understand the efficiency of your practice's revenue cycle

**Designed for:** Administrators

**Filters:** Last 6 Months, Last 12 Months, All Time

**Drill Down:** Includes ability to drill down by a specific month when viewing results.

**Details:** Claim rework and denials can be a major source of inefficiency – and cost – in your practice's revenue cycle. The Average Touches to Completion is a powerful view into your practice's efficiency by showing you, on average, how many times a claim has been worked before it was paid. Aim to have each claim worked two or fewer times between charge capture and the claim being paid for maximum efficiency

**Drill Through:** This report includes a direct connection to the **Touches to Completion** report.

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