

Import HL7 Files (claims, patients, appointments)

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This option allows users to manually import claims and patients from their EMR/EHR into CollaborateMD's interface messages.

Who can import files?

Users with the **Import** permission.

 Only files in **HL7** format are supported in these steps. For 837 or other supported file imports, visit our [Import CSV, Excel, TSV, or Pipe-Delimited Files](#) or [Import ANSI 837](#) Help Articles.

1. Select **Interface > Import**.
2. Select **HL7** from the dropdown.
3. Click the **Import** button.
4. Locate the file(s) you want to import from your computer.
5. Select the Files.

Important:

Once files have been selected, the system will upload each of the files and process them as HL7 interface messages. Any errors or warnings will be available within Interface Tracker. For more information on retrieving and troubleshooting messages in interface tracker, visit our [Interface Tracker Help Articles](#).

When the import is complete, the system has the option to automatically run a search in Interface Tracker showing the messages that were just imported.

For more information visit our [Manual Import FAQs](#).