ind or edit a Custom Claim Status

t Modified on 02/15/2024 3:10 pm EST

- You can edit any custom claim status you create, but cannot change the default claim statuses provided by the CollaborateMD software.
- 1. Select Customer Setup > Customization > Custom Claim Status.
- 2. Click the Edit button.
- 3. Select the Claim Status and edit the Name, Due To, Use Payer or Restricted options.

You can also change the order of the Claim Status by clicking the 2 lines to the left of the line
then drag and drop to the desired location/order.

4. Click Save. Otherwise, click Cancel if no changes were made.