

Phase 3 Training Actions/Homework

† Modified on 02/26/2025 2:56 pm EST

Action 1. Submit live claims in a batch using [Claim Control](#)

Action 2. Learn how to print paper claims using [Claim Batch Print](#)

Action 3. Monitor the success of LIVE claims using [Claim Tracker](#)

Action 4. Understand how to address claim rejections & denials using [Claim Tracker Descriptions & Icons](#)

Action 5. Define Claim Follow-Up workflow

- [Follow-Up Management](#)
- [Verify Claim Status](#)

Action 6. Learn [How to troubleshoot rejected claims](#) video

Action 7. Learn [How to resubmit rejected claims](#) video

Action 8. Monitor your Patients, Appointments or Claims using [Interface Tracker](#) if using a CMD Interface.

In order to successfully complete Phase 3 of your training and move into Phase 4, you must complete all of our assignments indicated above. During Phase 3, you will learn how to configure and ensure the success of our claims using Claim Tracker and define best practices the benefit your practice or organization. I will conduct a follow-up call to help you monitor the success of your claims, define best practices and help you determine how you will train your staff
