Phase 3 Exit Criteria

- Payer Agreement

    - Understanding New Agreement

    - Understanding Search Existing Agreement - Status

- Claim Control

    - Understanding Filters

    - Understanding Search Claims

    - Understanding Review Claims

    - Understanding Interface Claims (If Applicable)

    - Understanding Update Status and submit batch of Live Claims

    - Understanding RTCS Results

- Claim Tracker

    - Understanding Track Live Claims

    - Able identify and review clearinghouse and payer acceptance and rejected claims

    - Able to Create Filters (Yesterday, Last 7 days, & Last 30 days) search claims

    - Understanding and Read results - example Correcting, resubmitting and marking as Error Fixed

    - Understanding Right-click capabilities: Open Claim etc

    - Understanding and able to view Reports (Clearinghouse & Payer Generated), proof of timely filir (CA, SR, SB and SE files)

- Follow-up Management

    - Understanding Filters

    - Able to search claims submitted

    - Understanding batch options, adding notes, set follow-up, claim status

    - Understanding follow-up screen, reference information, contact payer info, benefits of using Expected Payment info

    - Understanding how to add Follow-up Note