

Call Support

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We'd love to hear your voice! If you need to speak with someone regarding your account, support issues, or general information give us a call and one of our dedicated support specialists will assist you. While we always strive to provide best-in-class phone support, the most efficient way to contact support is to create our own case using the [Report an Issue](#) feature or reach out to us via [Live Chat](#).

If you prefer to talk on the phone, we're here to help! Your time is precious, that's why we've created the support Callback feature. We give you the choice between waiting on hold in a queue or requesting a callback. When you request a callback, your place is saved in the queue, and your call is automatically returned when a Support Specialist is available to assist you. While you're looking forward to our call, you can continue to work on your daily tasks without the hassle of being tied to your phone while you wait. Take advantage of our Callback feature so you can gain back valuable time!

Contact support by dialing **888.348.8457, Option 2**. Monday - Friday from 8:00 am until 6:00 pm EDT, excluding holidays.

If you have any other questions, visit our [Contact Us](#) Article to learn more about all of the options you have to get your questions answered.
