

Denied Payer Agreements

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Payer Agreements that have been denied must be started again from CollaborateMD's [New Payer Agreement](#) process. Follow the steps below to resubmit a previously denied agreement.

1. Select **Customer Setup > Payer Agreements**.
 2. Search and select the **Provider** you want to fill out an agreement for.
 3. Click the **New Agreement** button.
 4. Enter your **Search Criteria**.
 5. Uncheck the box to "**Do not Include already completed products.**"
 6. Click **Search**.
 7. Use the **Find in table** search bar to further drill down your results.
 8. Place a check in the box for the previously completed agreement you would like to fill out again.
 9. Continue with the [New Payer Agreement](#) process to finish the registration.
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