

Manage Claim Attachments

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Processing and submitting Workers Compensation (Workers Comp) and Property & Casualty (P&C) claims have always presented unique challenges. Many require manual processing and the attachment of supporting documentation, which prevents electronic submission. These challenges result in higher costs to the provider, higher rejections, and slower reimbursement.

Claim Attachments is the solution for submitting Worker's Comp and P&C claims and their associated attachments efficiently and effectively. By enabling electronic submission, you can use one solution for these specialty claims and bypass the effort and expense of paper processing.

The [Claim Attachments \(Change Healthcare\)](#) or [ePS Claim Attachments](#) Help Articles should be referenced to enable, configure, process claims, follow up and disable the services included with the Claim Attachment feature.

If you're the Auth Rep, follow the steps below to enable or disable Claim Attachments:

1. Select **Account Administration > Services**.
 2. Click the **button** next to Claim Attachments.
 3. The **Enable Claim Attachments** box enables or disables this service.
 4. Click **Save**.
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