

Manage Claim Scrubbing

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Claim Scrubbing helps you manage the complex rules and terminology of coding. This feature is used to analyze the claims before submission to the clearinghouse as a solution for catching problem claims, maximizing the potential for your healthcare facility to be paid correctly on the first submission.

Types of Claim Scrubbing Edits

- **NCCI Edits:** Prevents improper payments of procedures that should not be billed together.
- **CPT/HCPCS Edits:** Code Validation, Age Validation, Gender Validation, Add-On Code Edit, Relative Value Units sequencing.
- **ICD Code Validation:** Date of Service, Specificity, Valid Primary Diagnosis, Duplicate Diagnosis.
- **Modifier Use:** Date of Service, Global Fee Period, Invalid Modifier Use.
- **Medical Necessity:** Proprietary Medical Necessity, Non-Primary Diagnosis should be primary.

If you're the Auth Rep, follow the steps below to enable, configure, or disable claim scrubbing:

1. Select **Account Administration > Services**.
2. Click the **button** next to Claim Scrubbing.
3. The **Enable Claim Scrubbing** box allows you to **enable or disable this service**.
4. Set your **Claim Scrubbing Settings**
 1. **Automatically scrub new claims as they are entered?** Select **Yes** to have the system automatically scrub all new claims after they are entered.
 2. **Automatically scrub existing claims when changes are made?** Select **Yes** to have the system automatically scrub claims after a coding change has been applied.
 3. **Only perform automatic claim scrubbing for claims that contain more than one charge?** Select **Yes** to have the system automatically scrub claims only if they contain two lines or more.
 4. **Exclude procedure codes marked as Retail or Other Medical from the code scrubbing process?** Select **Yes** so procedure codes with the specified types are not included in the Claim Scrubbing process, resulting in misleading errors.
5. **Optional:** Select **Copy Configuration** to copy these settings to another customer account you manage.
 1. Check the box next to the customer account(s) to copy the settings to, then click **Copy**.
6. Click **Save**.

