

# Eligibility Data

† Modified on 07/17/2025 4:02 pm EDT

Eligibility Data holds all eligibility request and response information under a customer's account. All of the fields within this category correspond directly to fields that can be found in the Patient section of the Application > Eligibility tab.

Field Name	Description
Patient ID	The unique identifier for a Patient, as seen in the "Account #" field.
Payer ID	The unique identifier for a Payer, as seen in the "Seq #" field.
Provider ID	The unique identifier for a Provider, as seen in the "Seq#" field.
Is Active Coverage?	Displays if there is active coverage based on the Eligibility.Active field using Yes or No filter values.
Message	Displays any eligibility message (error message).
Payer Priority	Displays the priority of the payer the eligibility was checked for. This means: <ul style="list-style-type: none"><li>• If the eligibility was checked for the primary payer, this field will display "Primary".</li><li>• If the eligibility was checked for the secondary payer, this field will display "Secondary".</li><li>• If the eligibility was checked for the tertiary payer, this field will display "Tertiary".</li></ul>
Service Type	Displays the service type (values are the full name (i.e., "Medical Care" rather than the code "01"))based on the Eligibility.Servicetype field.
Status	Displays the patient's Eligibility Status.
Username	Displays the username of the user that checked the patient's eligibility.
Completed Date	Displays the date the eligibility response was returned.
Submitted Date	Displays the date the eligibility request was sent.

tatus	<p>Displays the status of the returned eligibility request defined as follows:</p> <ul style="list-style-type: none"><li>• 0 - The request was not sent or was unable to be sent due to an error.</li><li>• 1 - The request response was received.</li><li>• 3 - There was a problem resolving eligibility. This generally means a field was missing that the payer requires in order to check the eligibility (e.g., subscriber #, member ID, etc.)</li></ul>
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