Merchant Payments Report

Description: The Merchant Payments Report gives a detailed listing of all payments that have been processed by Integrated Payment Processing. Each payment is broken down by where it was entered, whether it was within the CollaborateMD application, the Patient Payment Portal, or through Sunbit. It can also be filtered by whether the payment was processed successfully, followed by the payment authorization code, or if the payment is through auto pay. The report contains various filtering options, including the origin of the payment and the payment date.

Limitations: This report will only display information related to payments that were processed through the Integrated Payment Processing as credit cards. All other payments posted (cash, checks, EFT, or credit card not processed through the Integrated Payment Portal) will not be displayed. Payments processed from insurance payers are not linked to patients on the report.